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**Enabling Technology Development Project Workshop** 

# People and Energy at Home: Information Display and Thermal Comfort Development for Residences

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## **Outline**

- o Background
- In Home Energy Information Display
  - O What? How? For whom?
- o Thermal Comfort
  - o How are people using thermostats now?
  - How to improve (usability, features, controls)
- Next steps





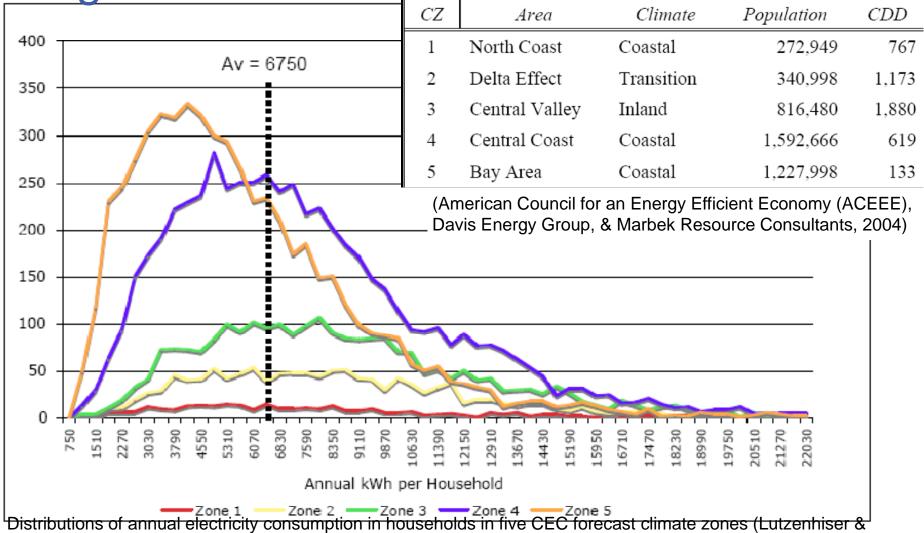
# Background

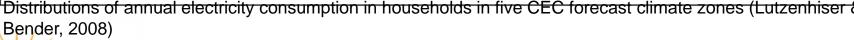
- Demand Response Enabling Technology Development
  - residential/small commercial
  - o sensors, actuators, wireless communication, thermostats
- Problem: Wide variability in residential energy
  - Heating and cooling energy
  - Various appliances
- o Opportunity: lots of data
  - Ohow to make usable and motivating to reduce peak?
    - o Types of graphics? Advice?
  - Improve on existing thermostats
    - o "Thermobile" instead of thermostat





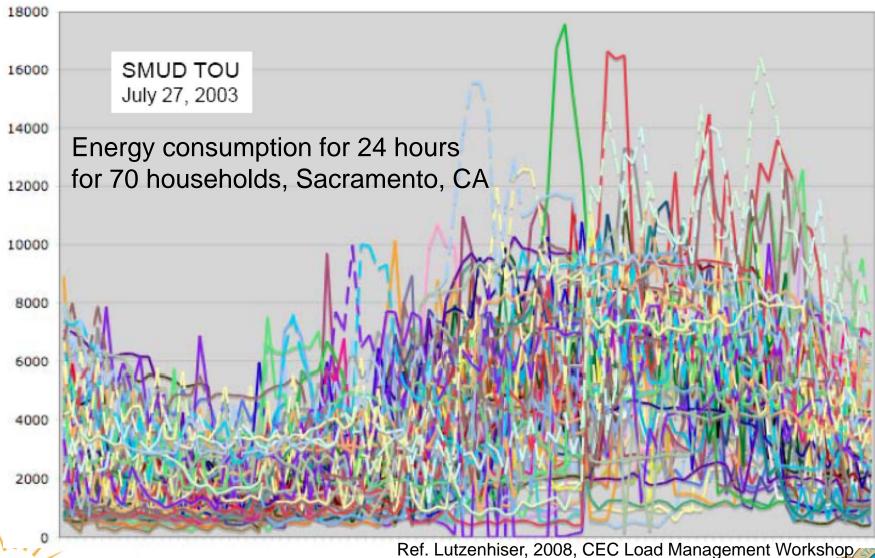
Background







# Background





- Use feedback to reduce energy consumption
- o How to motivate people?
  - Different attitudes, values, lifestyles
- o Display what?
  - Cost? Consumption? Carbon? Polar bears?
  - o At what level of detail?





- o Pilot studies
  - FL pilot: high users reduce most
  - o100 watt resolution does not provide enough detail
  - Detailed end use (appliance use) compelling





- Review literature on psychographic segmentation
  - SRI VALS: Innovators, Thinkers, Believers, Achievers, Strivers,
    Experiencers, Makers, and Survivors
  - Climate change: The Choir, The Congregation, The Heathen, and The Atheists.
  - Ontario Power Authority: Live4Today, Budget Driven, Pragmatic Conservers, Green Champions
  - BC Hydro: Tuned-Out and Carefree, Stumbling Proponents, Comford Seekers, Entrenched Libertarians, Cost-Conscious Practitioners, and Devoted Conservationists.
  - o others....





- o Common themes:
  - Economics
  - Willingness to change
  - Priority of energy consumption compared to other values
  - Social influences
  - Libertarians
  - o Interested but need...? Prodding, examples, more information





- o Other issues: How to display?
  - o Aesthetics
  - o Ease of use
  - o Income level
  - Comfort with technology





# **Next Steps**

- Develop prototype displays and survey
- o Test in lab





## **Thermal Comfort**

- Evaluate existing thermostats
  - o What types of thermostats do people use?
  - o How do they use them?
  - O What features are used or not used?
  - o What do people want in a thermostat?

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## **Thermal Comfort**

- o What types of thermostats do people use?
- o Depends on how you ask the question!
  - o "Programmable"
    - Setback/clock
  - Manual (standard, mechanical, or electronic, analog or digital)



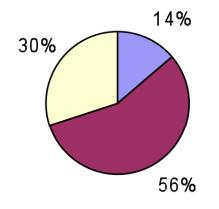


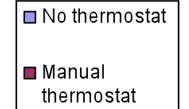


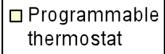


## **Thermal Comfort**

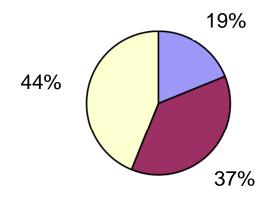
# U.S. Households Heating/Cooling Control







# California Households Heating/Cooling Control



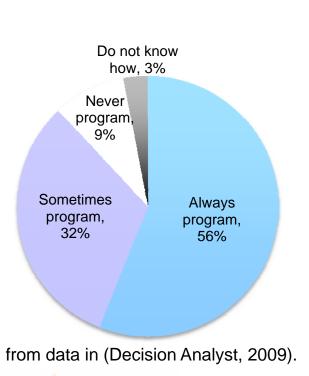
from data in (Energy Information Administration (EIA), 2005).

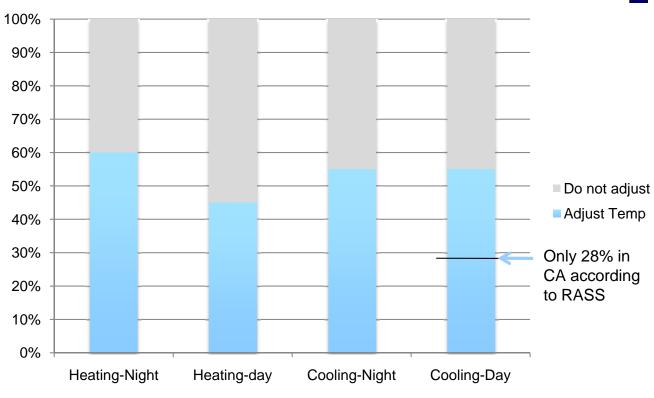




## **Thermal Comfort**

- o How do people use thermostats?
  - About half of the households with programmable thermostats use them to adjust temperature for savings.











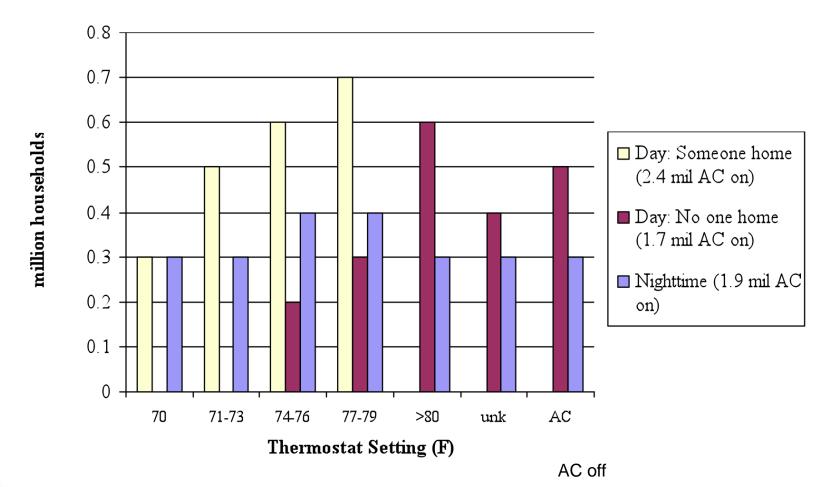
# Usability issues

- "Thermostat settings do not meet the comfort needs of programmable thermostat owners...household do not know how to program their thermostats" pp. V.251, vol 2. American Home Comfort Survey
- Of people reporting not saving energy, ~1/3 usability issues (difficulty programming, not programmed correctly, did not know how to program)
- Recent low income study: many in hold mode
- Recent usability tests of four thermostats with 31 subjects, seven tasks:
  - o task 1: turn system to Heat
    - o one-third could not complete
    - o average time to complete: 31 seconds (longest: nearly 5 min)





# Thermostat setpoints (RECS 2005, CA)







### Use cases

#### Regular

Temperature preferences based on Daily, weekly, monthly patterns, outdoor temperature, cost, swimming pool

No pattern, use of on-off switch, time, number-centric, use thermostat like valve, "fiddlers", based on occupancy in different parts of house

#### Habitual

Grandma visit, bathtime, come in from run/exercise, leave to run errands,

#### Sporadic

Party, at home sick, business trips, go fishing/skiing for the day, thermostat wars between different household members, when puppies born, growing plants





# Next steps

Analyze survey data (http://hes.lbl.gov/consumer/)

Mine thermostat databases

Develop algorithms and suggested other controls

**Test** 





## Questions?

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