# DRBizNet Project: From Today's World Boldly into the Future

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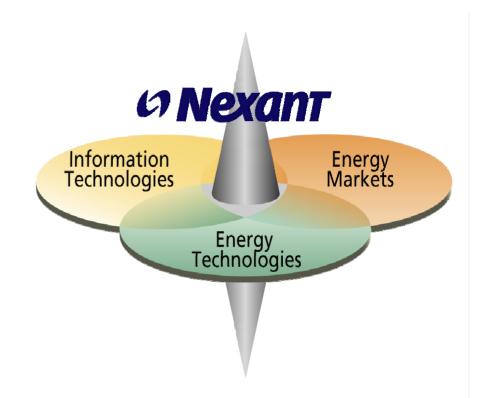






### **Nexant—Our market position**

lies at the intersection of changing energy markets, advancements in energy technologies, and the proliferation of information technologies....

















### **Project Background and Presentation Outline**

- Goals: Priority objectives of initial DRBizNet project tasks include:
  - Provide an educational snapshot of the existing California DR landscape
  - Develop a vision for a future DR market
  - Assist DRBizNet design efforts by getting architects up to speed on the DR market in California
- Project Status: Draft reports have been completed for initial DRBizNet tasks that are works in progress. Analyses build upon long history in California of DR-like programs and ongoing DR initiatives
- Presentation Topics: Key results stemming from work completed during DRBizNet project Tasks 1 to 4 will be reviewed















## Project Methodology – Key Work Tasks

Tasks 1 to 4 provide intelligence on the current DR market and legacy systems while outlining a future vision upon which to build upcoming DRBizNet design efforts

**TASK 1**: Assess the "AS-IS" state of DR programs and IT systems in California



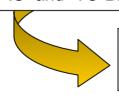
**TASK 2**: Develop a vision of the "TO-BE" state for the future DR marketplace in California



**TASK 3**: Define the benefits to key stakeholders from realizing the DRBizNet vision



**TASK 4**: Analyze the gaps between the "AS-IS" and "TO-BE" states of DR in California



**TASKS 5 to 10**: Develop an optimal DRBizNet structure (architecture) for California















### Task 1 - AS-IS Assessment: Key Elements

- Review of past and present DR initiatives in California
- Identification of current DR business network components and stakeholder groups
- Analysis of a selected sample of DR case studies (existing pilot programs in California)
- Summary of existing trends in the California DR market and major challenges to overcome















### DR Programs: Past & Present Perspective

- DR is not new to California TOU tariffs, curtailable rates, interruptible rates, and direct load control programs have been in use for over 30 years
- Past DR programs were utility-sponsored and targeted specific SICs, load shapes, and end-users
- Prior DR programs built on the assumption that utilities knew best regarding customer wants
- Past programs relied on customer incentives to facilitate peak demand clipping on adverse peak days
- Existing array of DR initiatives lack a unifying structure that:
  - Expands customer choice on both a per customer and aggregated customer basis
  - Reflects the time specific and location specific market value of energy















### **Key Network Components & Stakeholders**

The DRBizNet project team compiled a list of definitions (presented in a detailed report glossary) that highlight key DR business network components and stakeholders, including:

- Stakeholders: market players that influence the operation and evolution of the DR market (in policy, process, infrastructure-related areas)
- **Business Processes:** collection of activities that consume resources to produce products or provide services of value to customers
- <u>DR Services</u>: functions performed within the network that are standardized and closely linked to DR business processes
- Products: commodities exchanged within the network, e.g., day-ahead bidding, hourly pricing options, and real time data
- **DR Program "Black Boxes":** each individual DR program and its construct is outside DRBizNet's scope. DRBizNet will provide the common platform upon which they will operate















### **Analysis of Existing DR Case Studies**

A sample of DR pilot programs, covering a range of stakeholder and participant groups, were analyzed to assess the AS-IS state

Program Name	Program Administrator	Program Stakeholders	Brief Program Description
Demand Bid Program (DBP)	Southern California Edison (SCE) - Example	CDWR (later CAISO), CEC, CPUC, SCE, Itron Silicon Energy (vendor), SCE's C&I customers  Voluntary day and hour bidding program for lar customers	
PowerStat	Sacramento Municipal Utility District (SMUD)	SMUD, CEC, SMUD's, Comverge (vendor), residential customers	A residential pilot program utilizing radio-controlled thermostats used for cycling whole-house AC systems
Demand Reserves Partnership (DRP)	CPA, CDWR, APX	CAISO, CEC, CPUC, IOUs, C&I customers	Demand aggregators operating administratively distinct from IOUs
Critical Peak Pricing Pacific Gas & Elect (PG&E) - Example		CAISO, CEC, CPUC, PG&E, PG&E's C&I, customers, Itron Silicon Energy (vendor)	Reduced Time-of Use tariffs for participants willing to respond to significantly higher prices during 12 "events"













### **Screening of DR Case Studies**

The performance of each of the DR case studies was evaluated using DRBizNet project goals and success criteria

DRBizNet Project Goals & Success Criteria	Demand Bid Program (SCE)	PowerStat (SMUD)	Demand Reserves Partnership (CDWR/CPA)	Critical Peak Pricing, (PG&E)	
Flexibility	Untested	Limited	Adequate	Untested	
Cost Minimization	Untested	Adequate	Limited	Unknown	
Speed of Operation	Untested	Good	Adequate	Untested	
Interoperability	Limited	Limited	Adequate	Limited	
Reliability	Untested	Good	Adequate	Untested	
Security	Adequate	Adequate	Adequate	Adequate	
Scalability	Untested	Good	Moderate	Untested	















### Main Outcomes of the AS-IS Assessment

The AS-IS assessment underscores the need to address the following challenges that limit the realization of the potential benefits from an expanded DR Market:

- Absence of a standardized DR business network structure
- Development of DR programs on an ad-hoc basis
- Reliance on historical DR program design concepts/ideas
- Recent California DR program evaluations indicate that low customer participation levels are due to a:
  - Lack of customer choice of DR services and products
  - Low customer awareness and high complexity of DR programs
  - Insufficient economic benefits and lack of a perceived emergency
  - Timing of DR offerings in the marketplace
- Current data flow mapping capabilities are insufficient to meet the demands of many existing DR programs...











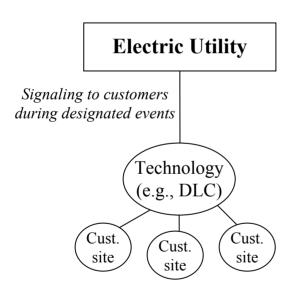




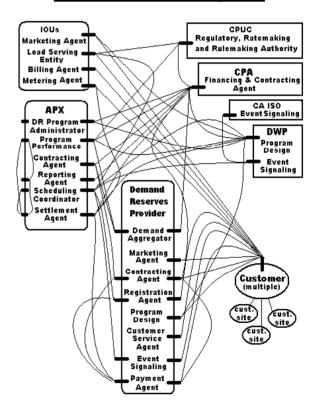
# **Data Flow Mapping Capabilities Shortfall**

The AS-IS assessment reveals that existing DR programs are outstripping data flow mapping capabilities that were used to manage previous DR initiatives

### **Historical DR Program Model**



### **Current DRP Program**

















### Task 2 - TO-BE Vision: Key Elements

Putting aside AS-IS realities, the project team developed a TO-BE vision by completing the following work steps:

- Develop assumptions (e.g., timing, architecture, stakeholders, etc.) to guide the design of the TO-BE state for DR in California
- Identify principles to guide the design of DRBizNet circa 2020
- Define the main attributes of the TO-BE vision from key DR stakeholders' perspectives















### Main Assumptions of the TO-BE Vision

- The time horizon in which the "TO-BE" state could realistically be established is at least 10 years away
- Incremental changes in business processes and DRBizNet building blocks can be rapidly incorporated into DR programs and network design
- The number of DR participants will grow exponentially compared to today's marketplace
- Load Serving Entities (LSEs, including IOUs and municipalities) will still play major roles
- "Edge devices" (i.e., the interface between DRBizNet and individual DR program "black boxes") will be standardized and fully integrated into the operation of all DR programs















## **Guiding Principles of the TO-BE State**

Guiding principles for the TO-BE state encompass the following two main areas:

### **Business Processes Elements**

- Standardize DR business process responsibilities
- Group process responsibilities into distinct roles and transactions
- Allow for stakeholder roles to evolve over time
- Define "black box" processes and their interface
- Establish distributed "control & coordination" processes

### **Technology Driven Elements**

- Maximize the balance between technology flexibility and operational simplicity relating to DR business processes
- Provide a clear definition of required technology related services
- Use a software architecture that can be closely mapped to key DR business network functions and processes















### Core Attributes of the TO-BE Vision



Low participation costs, strong economic incentives, multiple choices, simple (consistent) program design, linkage between consumption & cost, and optimization of EA/EIS/EMS interface

DR Service Providers Sufficient benefits, level playing field, standardized programs

Optimal ("TO-BE") DRBizNet

Equitable programs, high participation, voluntary & default programs

Regulatory & Policy Groups

Stimulate load reduction, least cost procurement option, mitigate risks, retain customers, integration of DR with DSM/EE into a single portfolio, improve regulatory compact, and create secondary markets

















### Task 3 - Review of Benefits: Key Elements

- Summary of potential economic, technical, and environmental benefits from realizing DRBizNet's TO-BE vision
- Qualitative assessment that, going forward, could be quantified...once the envisioned DRBizNet is more advanced
- Benefits analysis was segmented by the following key stakeholder groups:
  - Customers
  - LSEs
  - Regulatory & policy groups
  - DR service providers















### Main Benefits for Stakeholders

**Customers** 

#### **LSEs**

## Regulatory and Policy Groups

**Service Providers** 

#### **Customers**

- Lower energy costs
- Expanded choice of DR offerings
- Increased reliability of service
- Potential arbitrage opportunities

#### **LSEs**

- Financial gains
- Avoided wholesale purchases
- Improved portfolio management
- Customer retention
- Participation in secondary markets

## Regulatory and Policy Groups

- Increased system reliability
- Reduced supplier market power
- Increased market transparency
- Supports statewide econ/env policies

#### **Service Providers**

- New outlets for products/services
- Financial gains
- Creation of competitive markets/level playing field

DR BUSINESS NETWORK















### Task 4 - Gap Analysis: Key Elements

- Comparative analysis of the AS-IS and TO-BE states of DR in California
- Task 4 analyses are based on a historical review of DR, case study results, and recent assessments of other DR initiatives (e.g., WG2 reports and June 8<sup>th</sup> workshop at SMUD)
- Gap analysis broken out in terms of economic elements, IT issues, market operations, and policy elements
- Task 4 analyses used to outline preliminary implementation priorities for DRBizNet (and other future DR efforts)









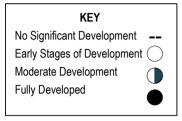




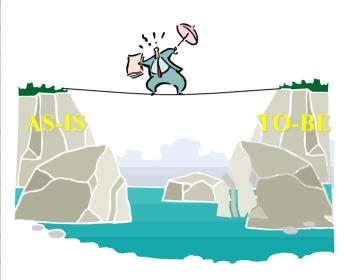


### Today's World/Future in 2020 - Getting From Here to There

# Gap Analysis: AS-IS & TO-BE States



ECONOMIC ELEMENTS				
Low cost of participation				
Sufficient level of economic benefits				
IT ELEMENTS				
Flexible DR Business Architecture				
Highly Integrated IT Infrastructure for DR				
MARKET OPERATIONS				
Broad-base of DR programs				
Consistency of DR program offerings				
Use of DR as a reliable power resource				
Scalability of DR Programs				
High penetration across customer classes				
Voluntary and default programs				
High level of customer awareness				
POLICY ELEMENTS				
Active market monitoring by regulators				
Standardized market rules & regulations				
Quality assurance standards for DR services				

















## **DRBizNet Implementation Priorities**

	"TO-BE" ATTRIBUTES	Immediate	Mid- term	Long- term
Economic Elements	Low cost of participation		<b>✓</b>	
	Sufficient level of economic benefits	✓	✓	
IT Elements	Flexible DR Business Architecture	✓	✓	
	Highly Integrated IT Infrastructure for DR		<b>✓</b>	<b>✓</b>
Market Operations	Broad base of DR programs		✓	✓
	Consistency of DR program offerings	✓	<b>✓</b>	
	Use of DR as a reliable power resource		✓	✓
	Scalability of DR Programs		✓	✓
	High penetration across customer classes			✓
	Voluntary and default programs		<b>✓</b>	✓
	High level of customer awareness	✓	✓	
Policy Elements	Active market monitoring by regulators	✓	✓	✓
	Standardized market rules & regulations	✓	✓	
	Quality assurance for DR services		✓	✓















### DRBizNet Design Goals and Success Criteria

Going forward, the following goals and success criteria will continue to guide DRBizNet communication and coordination design efforts:

- $\sqrt{\text{Flexibility}}$ : Adaptability to a range of program structures & reporting requirements
- $\sqrt{\text{Cost Minimization}}$ : Implementation and maintenance of the DR architecture
- $\sqrt{\text{Speed of Operation}}$ : Real time performance adapted to current and expected norms in intervals for meter data recording and analysis
- √ <u>Interoperability</u>: Open systems that allow the use of standardized "plug & play" systems while maintaining "multi-lingual" communication protocols
- $\sqrt{\text{Reliability}}$ : Robust operations with high levels of fault tolerance
- $\sqrt{\text{Security}}$ : Appropriate firewalls and management of data access/utilization
- $\sqrt{\text{Scalability}}$ : Functional long-life platforms that accommodate the growing diversity of programs, program modifications, and expanding participation within programs













